

SAFETY GUIDELINES WHEN STAYING AT BANFF CENTRE

FACE MASKS

REQUIRED INDOORS

Banff Centre follows Government of Alberta, and municipal guidelines and bylaws.

Face masks are currently required to be worn inside buildings, unless you are alone in a studio or bedroom or consuming food and beverage in a dining facility.



PROOF OF VACCINATION REQUIRED

As per the Alberta Government Restrictions Exemption Program, you will be asked for print or digital proof of vaccination, or a negative COVID-19 rapid test (within the last 72 hours), or medical exemption.

In order to check-in and access services, this proof is required.

IF YOU ARE ILL

PLEASE DO NOT ATTEND SESSIONS

We request you not attend a program, meeting or event if you feel unwell.

Banff Centre staff are directed to stay home if they feel unwell to avoid spreading illness to others.



BEDROOM AMENITIES AND CLEANING

PHONE TO REQUEST

To ensure your safety our staff will only enter your bedroom during your stay upon request.

Please phone 6148

We can also deliver new linens or other amenities to your room. Items will be delivered to your door.

Please set dirty linens and garbage bins outside your bedroom door to be removed and replaced.

(subject to change based on provincial and municipal restrictions)



CENTRE FOR ARTS AND CREATIVITY

Our Approach to COVID-19

Safe: Ensure adequate physical distancing

- Adequate space between tables and between guests.
- Transmission-reducing modifications – Plexiglass barriers, personal protective equipment for staff and a contactless payment option.

Clean: Enhanced hygiene & sanitation protocols

- Enhanced cleaning protocols with Health Canada-approved cleaners.
- Online menus accessible on your mobile device by QR code.
- You will find hand sanitizer stations throughout the restaurant, meeting spaces and all washrooms

Informed: Training & Procedures

Staff are regularly updated on best practices and updates to procedures to reduce the spread of COVID-19

Food Safety: Food handlers and supervisors are trained on safe food preparation and service practices.

Banff Centre will update its practices based on guidance regulations from the Government of Canada, province of Alberta, and Town of Banff.

BANFF

CENTRE FOR ARTS AND CREATIVITY

How We're Keeping You Safe

Banff Centre considers the safety of all our guests onsite as our top priority. Our Keeping You Safe document is a living document that will continue to evolve and incorporate features to enhance your experience with us and the safety of you and our staff.

Guest registration packages with lanyards (if applicable) should your program, meeting or event have a name badge or printed information we will communicate to you in advance how we are safely delivering these items to you.

Proof of vaccination, negative COVID-19 test, or medical exemption letter. In compliance with the Alberta Government Restrictions Exemption Program, you will be asked for print or digital proof of vaccination, or a negative COVID-19 rapid test (within the last 72 hours), or medical exemption. In order to check-in and access services, this proof is required.

Masks. In line with current provincial guidelines, Face masks are currently required to be worn inside buildings, unless you are alone in a studio or bedroom or consuming food and beverage in a dining facility.

Hand Sanitizer Stations hand sanitizer stations will be positioned throughout Banff Centre's buildings. Please plan ahead and bring your own hand sanitizer if you prefer.

Guestroom Cleaning and Services

- To ensure your safety our staff will **not** enter your bedroom during your stay unless you request service. Please phone 6148 to request service. Banff Centre can deliver new linens or other amenities to you on request if you do not want staff to enter your guestroom. Please set dirty linens and garbage bins outside your bedroom door to be removed and replaced.

In Meeting Cleaning and Services

- Frequent cleaning of high-touch surfaces such as door handles switches and touch screens.

Food and Beverage Outlets

- Responsible F&B seating, and barriers to maintain safe distancing.
- Appropriate signage and floor decals to reinforce safety measures.
- For individual, unplanned, meals—the option to use our dining.banffcentre.ca website to order your meal for pick-up.
- Vistas Dining Room— chef –attended and served dining to ensure the safe delivery of your food
- Take-away option for our Vistas dining service.
- Responsible service of your in-meeting food and beverage.

Personal Accountability Commitment

By attending a program, meeting or event at Banff Centre you agree to abide by Alberta provincial and Town of Banff bylaws while attending. We request you not attend the program, meeting or event if you feel unwell.

Witnessing Unacceptable Behaviour

If you have safety concerns while on campus, please contact Security Services at 6438 or (403)762-6438 and leave a message.